Privacy Statement

This Privacy Statement describes the personal data collected when you use this website and when you use the services of Kool-Stop Europe B.V. (based at Kostverloren 21, 9684 TB, Finsterwolde).

Chamber of Commerce number: 33159274

Version: 07-06-2018

Kool-Stop Europe B.V. has responsibility for all data processing and we respect your privacy. This Privacy Statement describes how your personal data is used and protected, what choices you have relating to your personal data and how you can contact us.

Collection of personal data

When interacting with our website, certain data is automatically collected from the device or browser you use. You can read more about this in the cookies section of the Privacy Statement. We will ask you for certain personal data when using our products or services. We use this personal data to provide you with the product or service you request. For instance:

* When you use our website;
* When you make purchases and payments for products or services you requested
* Gather insight in the way our website has been used;
* Account management, ways to contact you at your request;
* Developing our business strategy.

We can also collect personal data because we have a legal obligation.

Type of personal data

We may collect the following personal data:

* Your name
* Position
* Address details
* Phone number
* Invoice address
* Email address
* Payment details
* VAT-number
* Technical browser information
* Cookie-ID
* Click behaviour

Retention period

We will retain your personal data for the period necessary to fulfil the purposes outlined in this Privacy Statement unless a longer retention period is required or allowed by law.

Sharing personal data

We respect your privacy! We will never share your personal data with third parties, unless you give your consent, or we need the share your personal data for the product or service you request or we have a legal obligation.

Security

Kool-Stop Europe B.V. uses a variety of technical and organizational security measures to maintain the safety of your personal data.

Cookies

A cookie is a small file stored on your IT device. A cookie contains small pieces of information that we collect directly from your web browser. We use cookies to remember your previous visit to our website and gather information about your interaction with our website, such as click behaviour in order to optimise your visits. You can adjust the settings of your web browser if you do not want to use cookies on our website.

*Functional cookies*

We use functional cookies for basic site functionality and therefore, these are always enabled. These include cookies that allow you to be remembered as you explore our website within a single session or, if you request, from session to session. They assist in security issues and conform to regulations.

*Google Analytics*

We use Google Analytics to gather insight in the way our website has been used. When you use our website, we will collect information such as your IP address and click behaviour. We have a data processing agreement with Google.

*Embedded content*

Our website may provide links to embedded content to third-party websites, such as YouTube. Linked sites have their own privacy policies, which we strongly encourage you to review. When linked websites are not owned or controlled by us, we are not responsible for their content, any use of the website, or the privacy practices of the website.

*Deleting cookies*

It varies from cookie to cookie how long it is stored on your device. A cookie will always be renewed when you visit our website. It is always possible to delete the cookies that are stored on your device. I you wish to delete the cookies, look at your browser help menu to find the correct way to delete cookies. If you delete cookies, you may not have access to features that make our website more efficient and some of our services may not function properly.

Third party websites

Our website may provide links to other (third-party) websites for your convenience or information. Linked sites have their own privacy policies, which we strongly encourage you to review. When linked websites are not owned or controlled by us, we are not responsible for their content, any use of the website, or the privacy practices of the website.

Your privacy rights

You have the right to request:

* access to your personal data;
* an electronic copy of your personal data (portability);
* correction of your personal data if they are incomplete or inaccurate;
* deletion or restriction of your personal data in certain circumstances provided by applicable law. These rights are not absolute. Where we have obtained your consent for the processing of your personal data, you have the right to withdraw your consent at any time.

If you like would to request a copy of your personal data or exercise any of your other rights, please contact us at info@koolstop.eu.

Changes to our Privacy Statement

Applicable law and our practices change over time. If we decide to update our privacy policy, we will post the changes on our website. We strongly encourage you to read our privacy policy regularly and keep yourself informed of our practices.

Supervisory Authority

If you have complaints about our processing of your personal data, you can contact the supervisory authority: the Autoriteit Persoonsgegevens.